



The Funeral Process

C McGough
& Sons
Family Funeral Directors

Tunstall

79 Roundwell Street, Tunstall, ST6 5AW
01782 834 300

Biddulph

69 High Street, Biddulph, ST8 6AA
01782 515 155



Navigating the Loss of a Loved One

Losing a loved one can be an incredibly challenging and emotionally taxing experience. At C McGough & Sons, we understand the deep impact this loss can have on individuals and families.

We've been serving and supporting the community for over 90 years, and we're here to provide compassionate guidance during this difficult time.

When a Death Occurs



At Home

If a death occurs at home, it is essential to have a medical professional verify the death. You should call the deceased's GP or out of hours doctor. After verification, you can contact us for assistance and to collect the body. We are available to provide advice and support whenever you need it.

The GP will issue a medical certificate with the cause of death description, and you'll be required to register the death at your local Registrar of Births & Deaths

In cases of unexpected or unknown deaths, the coroner may be involved to determine the cause. We can advise you on the necessary steps in such situations.



At the Hospital

In the event of a hospital death, the hospital will retain the deceased until all required paperwork is completed. You'll need to contact the hospital's bereavement office, typically the next working day, to initiate the process.

The bereavement office will ask a few questions and consult with doctors. If a medical Cause of Death certificate can be issued, you'll be advised on further steps. If not, the coroner will be involved, and we'll guide you on how to proceed.

Registering a Death

1

Collect the Death Certificate from your family doctor or the hospital.

The registrar will request information about the death, including the place, date, and the deceased's personal details. They will provide you with a Green Certificate for the funeral director and a Death Certificate for other legal purposes.

2

Register the death with the Registrar of Deaths in the district where the deceased passed away.

Additionally, the registrar will discuss the Tell Us Once service, a government service to notify various departments about the death.

3

You'll need the Death Certificate, the deceased's medical card, and any relevant documents.

Please contact us or refer to our list of local register offices for further assistance with the registration process.

Involvement of the Coroner

The coroner may become involved for various reasons, including unexpected deaths, accidents, or if the cause of death is unknown. The coroner's role is to determine the precise cause of death, which may require additional investigations. If the death is due to natural causes, you will be advised to register the death with the local registrar.

We are here to provide support and guidance throughout this process. Feel free to contact us on our 24-hour numbers, **01782 834300** or **01782 515155**, and one of our funeral directors will assist you.



Making a Donation

To make a donation or enquire about charitable options, please contact us directly at Tunstall: **01782 834300** or Biddulph: **01782 515155**. We do not accept donations over Pay Pal but if you would like to donate please call in to one of our branches or call one of the above numbers.

Your generosity can leave a lasting legacy in honour of your loved one, and we are here to support you in this meaningful gesture.



What We Offer



Coffins

At C McGough & Sons, we understand the importance of selecting a coffin or casket that reflects the unique life and personality of your loved one. Whether you prefer a traditional coffin or a contemporary casket, we offer a comprehensive range of designs, styles, and materials suitable for both burial and cremation services. Our goal is to assist you in choosing the most fitting option to honour your loved one's memory.



Funeral Flowers

At C McGough & Sons, we recognise the importance of crafting a floral tribute that speaks volumes about your loved one's life and legacy. With our dedicated floral services, we offer you the opportunity to create a personalised tribute that conveys your deepest emotions. Whether you seek a grand display or an understated arrangement, our expert florists are here to assist you every step of the way.



Funeral Catering

At C McGough & Sons, we understand the significance of the reception following a funeral service—a time for family, friends, and colleagues to come together, share cherished memories, and find solace in one another's company. Our funeral catering services are thoughtfully curated to provide comfort and support during this delicate time.

Memorials

At C McGough & Sons, we understand the importance of selecting a fitting memorial to honour your loved one and pay tribute to their life. Whether you choose a traditional headstone or opt for a more personalised option, we are here to guide you through the process and ensure that you find a memorial that truly reflects your sentiments.

Comprehensive Options

- New memorials
- Standard headstones
- Memorial tablets
- Monuments
- And more



Memorial Tablets



Standard headstones

Honouring Precious Memories

We understand that every detail matters when honouring the memory of your loved one. That's why we offer tailored monuments and special memory items, including fingerprint jewellery and Ashes into Glass® pieces, to provide you with a range of heartfelt options to cherish forever. For more information about our memorial services and bespoke options, please don't hesitate to contact us.



Fingerprint Jewellery

Captures a moment in time with the unique imprint of your loved one's fingerprint.



Ashes Into Glass

Fine jewellery pieces that allow you to keep your loved one's memory close.



YOUR COMPASSIONATE PARTNERS IN SAYING FAREWELL.

We are here to offer our unwavering support, compassion, and expertise throughout the funeral planning process and beyond. Your peace of mind and well-being are our top priorities.

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